



सेवा कर आयुक्त-III का कार्यालय

OFFICE OF THE COMMISSIONER OF SERVICE TAX-III, CHENNAI

न्यूरी टावर्स, सं. 2054 - 1, II एवेन्यू, अण्णा नगर, चेन्नै 600 040

NEWRY TOWERS, NO. 2054 - 1, II AVENUE, ANNA NAGAR, CHENNAI -40.

व्यापार सूचना सं /TRADE NOTICE NO. 19/2015-ST

दिनांक/ Dated: 16/10/2015

Sub : Service Tax- Taxpayer Service Centres - Setting up of -Reg.

The Central Board of Excise and Customs(CBEC) has established Directorate General of Taxpayer Services vide its order No.02/AD.IV/2015[F.No.A11013/20/2015Ad.IV] dated 27.08.2015.

2. To meet the needs of the taxpayers which necessitate physical contact point for service delivery and for such taxpayers who cannot access tax payers services offered through other channels, this Commissionerate has set up "Taxpayer Service Centre" which would be manned by the following officers.

1. Senior Tax Facilitator[Superintendent]
2. Tax Facilitator [Inspector]
3. Junior Tax Facilitator[Tax Assistant]

3. The Taxpayer Service Centre is envisaged as a single window system for accepting and handling all taxpayer queries, complaints, grievances etc. In other words, the Taxpayer Service Centre(TSC) acts as a Single point of Contact(SPOC) for all the taxpayers' needs. For any document submitted by a taxpayer, a unique Acknowledgement number will be generated on the spot for future reference of the taxpayer.

4. For the time being, the existing Integrated Facilitation Centre(IFC) will function as the Taxpayer Service Centre **headed by Assistant Commissioner[Tech] and** assisted by **Superintendent[IFC] and Inspector[IFC]**, will function from the following address:

1. Address : Ground Floor, Newry Towers, 2054 - I, 12th Main, II Avenue, Anna Nagar, Chennai - 600040
2. Telephone No. : 044-26142707/26142852/26142856
3. E-mail Address : staxifc3@gmail.com

सभी व्यापार संघ से निवेदन है कि व्यापार सूचना में उपलब्ध पत्र वस्तु व्यापार उद्योग से संबंधित और सभी सदस्यों के ध्यान में लाया जाय ।

5. All the trade associations are requested to bring the contents of the Trade Notice to the attention of their members, the trade and everyone concerned.

(सी सं IV/16/016/2014-सेकाआ(तक) से जारी)
(Issued in C.No.IV/16/016/2014-STC-III (Tech))

Laal 16/02/15

(जी रविंद्रनाथ /G. RAVINDRANATH)

आयुक्त / COMMISSIONER
SERVICE TAX-III, CHENNAI

सेवा में / To

1. All as per mailing list (Both Trade and Department).
2. Members of the R.A.C.
3. To be published on website(Computer Section).